



BRAINS II HAS ALWAYS BEEN ABOUT SAVING YOU MONEY... CUTBACKS NOT REQUIRED!

Unlike many other companies, we do not use marketing tactics that inspire fear by playing on today's uncertain economic times. In good times or bad, Brains II offers great savings on service. It's what we've already been doing for over 30 years, for hundreds of businesses across Canada.

Now more than ever:

- you want to maintain maximum user productivity, however budgets and resources may be limited
- you want flexibility that adapts to the day-to-day changes in your business environment
- you want to simplify the administration of your IT infrastructure so that you can focus on growing your business

Brains II understands these challenges. We can help reduce your IT costs without sacrificing quality, response, expertise or coverage.

Brains II Service Provides:

- **Flexible service plans** customized to your IT requirements and budget. **Pay only for what you need.**
- **24x7 bilingual web-based support** serving thousands of customers in hundreds of cities nation-wide
- **Electronic call management system** with automated call escalation procedures
- **Extensive reporting** - SLA trend management and customer satisfaction monitoring
- **Proven expertise** - access our extensive skills pool, to bridge your resource gap, with 5,000+ certifications across all platforms, makes and models

Cost-saving opportunities

Post-Warranty Services

As capital expenditures are reduced, it is important to shop around for post-warranty service. Service costs may not have been a concern when equipment was purchased, but now you want to extend the life of your hardware. Brains II offers seamless low-cost post-warranty service across Canada.

OEM Services

Brains II has been providing reliable third-party services for proprietary systems including IBM, HP, EMC, SUN and more, for over 30 years. We are your single source for enhanced warranty and post-warranty break-fix offerings, with tailored service level agreements at a fraction of the OEM price.

Service Consolidation

Managing many vendors eats up time and money. Consolidating services allows you to reduce costs and enhance control across the infrastructure while streamlining your operations. Combining, extending and prepaying can also offer significant discounts.

Talk to Brains II - Your Trusted Partner

We offer a variety of cost-effective service plans, from Full Coverage to Block Time to Depot Service. We offer a suite of Managed Services including Desk-side Support, Managed Print Services, Project Management, IMAC, Professional and Placement Services.

Call Brains II today and discover how you can reduce your IT Service costs!

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